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| <br><b>Quality manual</b> | RU5.3 Policy | Chapter: <b>5. Management responsibility</b> |
|  |              | Issue 13                                     |
| Issued by: <i>Jörn Jensen</i>  |              |  |
| Approved by : <i>Morten Kjaer</i>  |              | Datum: 2020-05-18                            |

## 5.3a Quality policy

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### Purpose

To support our organizational objective to always strive for continuous improvement in customer perceived quality, both from a product and service perspective.

### Scope

The whole organization

### Responsible

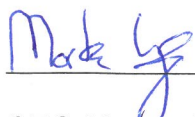
*Managing Director*

### Routine

*HydraSpecma AB design, manufacture, assemble, distribute, hoses, pipes, hydraulic components, hydraulic systems and lubrication systems with the objective to meet our customers highest expectations regarding quality and delivery. In order to achieve this:*

We will continuously work to improve our management system.

- We work with continuous improvement of our processes to meet our customers' requirements and ultimately have satisfied customers.
- We always strive for Zero defects.
- We cooperate with our suppliers through supplier development to ensure that we meet the requirements of down stream customer.
- We develop our employees' competence to ensure they are personally committed to continuous improvement through education, information and personal involvement in our quality work.



CEO Morten Kjaer